

# Essential Element of Good Preventive and Chronic Illness Care



**routinely meets patient needs for:**

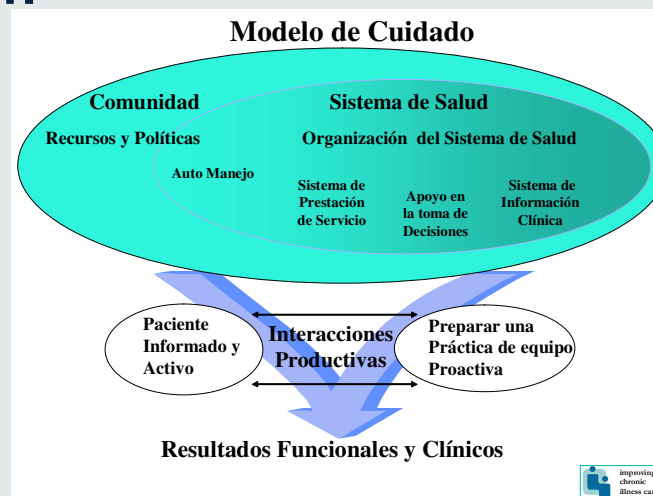
- **Effective Treatment (clinical, behavioral, supportive),**
- **Information and support for their self-management,**
- **Systematic follow-up and assessment tailored to clinical severity,**
- **Coordination of care across settings and professionals**

# Toward a prevention/chronic care oriented system

Reviews of interventions across conditions show that effective practice changes are similar across conditions

Integrated changes including greater use of:

- non-physician team members in clinical roles
- planned encounters,
- modern self-management support,
- evidence-based protocols/checklists/standing orders,
- more intensive management of those at high risk, and
- registries and population management.



# What to do?

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- **The future of our healthcare system depends upon primary care's ability to improve the quality and efficiency of its preventive and chronic illness care.**
- **Improving efficiency begins with clear policies about what interventions are of value, which are uncertain but safe, and which are ineffective or unsafe.**
- **It will also require a recommitment of primary care to meet the needs of patients for timely, patient-centered, continuous and coordinated care**
- **That will require a major transformation or redesign of practice, not just better reimbursement or more IT.**

